



**MALLORCA**  
**cycling holidays**

BIKE HIRE HOLIDAYS CLUB HOUSE

# BIKE HIRE ESSENTAILS

## **OPENING TIMES**

Monday -Sunday 9.00am - 11.00am /4pm - 7pm.

## **COLLECTING THE BIKE**

Please head to our club house shop first, located in reception to show you order number and remember to bring a form of Identification passport/driving licence. If you have made a group booking and a member of the group would like to collect prior to your arrival please email us stating the persons name and make sure they have the order number for collection.

## **WHERE DO I COLLECT THE BIKE FROM?**

Mallorca Cycling Holidays Bike Hire Service Centre,  
Located below hotel reception.  
Hotel Cabot Pollença Park SPA,  
Carrer del Bot, 5, 07470  
Puerto de Pollença, Illes Balear.

## **WHAT DOES THE BIKE COME WITH?**

2 x tyre levers, 1 x inner tube and 2 x bottle cages.  
First inner tube is on, replacements €5 each.

## **WHAT DO I NEED TO BRING?**

Computer mount for handlebars. Please note, stem mounts are not fitted because of the specific stem angle on Basso Bikes. Diamante model will come with Garmin or Wahoo mount because of the integrated handle bars. You can also bring your own saddle and we will fit on collection.

## **DOES THE BIKE HAVE INSURANCE?**

Insurance is €15 Astra and €20 Diamante (Up to 7 days).  
This is compulsory for bike hire. Payment is made on collection of the bike. Cash or card is accepted.

### **BRAKE SET UP**

A reminder our bikes are set up the continental way. Front brakes is on left and rear is the right. You are also using disc brakes which are more powerful than older style rim brakes. Remember to brake evenly and take it steady on the first ride until you get a feel for your set up.

### **USING SHIMANO DI2**

If you have not used DI2 gearing before we will give you a quick lesson on how to use it. Changing of gears are just the same as mechanical but all with a touch of a few button. All batteries will be charged before use and they last a long time. Be careful not lean the leavers against something otherwise they gears will keep trying to change and drain the battery. If you think the battery is getting low because of slow gear changes, come to our service centre and we will charge the battery overnight for you.

### **IF YOU HAVE A MECHANICAL?**

For any major problems with the bike which is our fault and you are unable to ride, then you can call us +34 971 865 350 and we will come rescue you. If you have a minor problem or your body has broken down then it is your responsibility to make your way back to the service centre. If you feel you need additional support throughout your trip we recommend you book with [Mallorca Bicycle Rescue](#).

### **LOOKING AFTER YOUR BIKE**

Please treat your bike with care, we believe a well looked after bike gives you the best experience of cycling in Mallorca. Don't lean any part of the carbon frame against hard or rough surfaces. Always lean the bike with the rear mech and chain set on the out side. Please don't lie your bike on it's side or put upside down on the hoods.

### **RETURNING THE BIKE**

When returning your bike please inform us if there has been any damage to the bike. It's very important for us to know for the safty of the next customer. The bike should be returned as you recived it with all extras on the bike. If the bike has anything missing you will be charged or reported for theft to the Police. Bikes need to be returned to the collection address by 6pm.

### **FINALLY...**

Thank you for booking your bike hire with us  
and have a great trip.

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